

Appendix C – Family Questionnaire**School-Age Care Credential Family Questionnaire**

Dear Family,

I am currently pursuing my New York State School-Age Care Credential and I need your feedback to understand how I can serve you and your child (ren) better. Your feedback as well as that of child would be very helpful so that I can better understand what I do well and in what areas I need to improve.

Please take a few moments to respond to the following questions and return the questionnaire to the envelope by our sign-in and out sheet.

Thank you in advance for your time.

Sincerely,

Questions for the Participating Child

Does your child like coming to the program?

What do they like best?

Does your child feel like they have a say in how to spend time at the program?

What does your child wish they could change about the program?

Questions for Parents / Guardians

How well do I respond to your child as an individual?

How well do I keep you informed about the program schedule, activities, staff changes and decisions?

How well do I keep you informed about how your child is doing in the program?

Do you feel that I am truly interested in your child and yourself and that I am available to discuss your concerns?

Is there anything you would like me to do differently as I work with you or your child?